



12 Denham Street Port Macquarie NSW 2444

Doggy Daycare Policies and Release of Liability

THIS AGREEMENT is entered into by and between Jason Harris Dog Training, and dog owner

(Owner) _____

Dog(s) name / breed(s) _____

- 1) I (Owner) represent that I am the legal owner of the above-named dog(s) and I assume all risks, dangers, and responsibility for injuries to the named dog(s). Owner understands and agrees that Owner is solely responsible for any harm while Owner's dog(s) is/are attending Daycare and our center.
- 2) **ARRIVING AT DAY-CARE:** Your dog must wear a quality collar with an ID tag, and we ask that you use a lead when arriving and leaving the facility. Please leave other items at home. We provide all the stimulation your dog needs.
- 3) **PHOTO AND VIDEO RELEASE:** We love to post pictures and videos on Facebook, our website, and/or in magazine ads. Owner agrees to allow Jason Harris Dog Training to use Owner's pet's name and any images or likeness of Owner's pet taken while he/she is at Jason Harris Dog Training Centre, in any form, for use at any time, in any media, marketing, advertising, illustration, trade or promotional materials without compensation, and Owner releases to Jason Harris Dog Training all rights that Owner may possess or claim to such image, likeness, recording, etc.
- 4) **DOG'S HEALTH & VACCINATIONS:** Owner understands and agrees that Owner's dog(s) are healthy and will at all times while attending Jason Harris Dog Training have all vaccinations up to date. To maintain the highest standard of hygiene and disease control at our facility, all dogs must have a current annual C5 vaccination before they can attend. Owners **must show** current vaccination certificates on their dog's first visit and each time their vaccination is updated. We do not permit alternative forms of vaccination or immunity. Owner is agreeing to not enrolling any dog that has any condition that could potentially jeopardize the health of other dogs or people and has not had any potentially communicable condition within 30 days prior to enrollment. Owner further understands that even if Owner(s) dog is vaccinated for Bordetella (Kennel Cough) there is a chance that the Owner's dog can still contract Kennel Cough. Owner agrees that Owner will not hold Jason Harris Dog Training responsible if Owner's dog(s) contracts Kennel Cough or other dog-dog transmitted ailments. Please tell us if your dog has recently spent time at a boarding kennel. We keep a close eye on all our dogs for signs of canine cough. If your dog has been coughing, please do not come to daycare until cleared by your vet
- 5) **PUPPIES:** Your puppy must be at least 12 weeks of age and be fully vaccinated with the Canine Cough (C5) vaccination and we recommend that your puppy has been part of your family for at least two weeks
- 6) **SEX:** All small to medium dogs over 6 months must be desexed. / Large breeds assessed on vet recommendations.
- 7) **FLEA/TICK FREE:** All dogs must be flea/tick free. Should a dog be observed to have fleas or ticks, a flea/tick bath treatment will be applied and charged to the owner's account. Flea protection will then need to be administered by you ASAP.
- 8) **GROUP PLAY:** All dogs must pass a general behavior assessment to attend doggy day-care or group play. No dog may be admitted to either doggy day-care or group play who shows any signs of aggression. Owner further understands and agrees that in admitting Owner's dog(s) to doggy day-care/ group play Owner's dog(s) is confirming they have

not harmed, shown aggression, or exhibited any threatening behavior towards any person or other dogs. Any dog demonstrating aggression or other behavior deemed unacceptable by Jason Harris Dog Training staff maybe required to leave daycare. Our staff are qualified in knowing the difference between anxiety and aggression and will always attempt to settle any dog before asking them to be collected.

- 9) **RELEASE OF LIABILITY:** Owner understands and agrees that during normal dog play, Owner's dog may sustain injuries. Dog play is monitored by Jason Harris Dog Training staff to best avoid injury, but scratches, punctures, torn ligaments, and other injuries may occur despite the best supervision. Owner further understands and agrees that neither daycare nor any of its employees, staff, or volunteers will be liable for any illness, injury, death, and/or escape of Owner's dog(s) provided that reasonable care and precautions are followed, and Owner hereby releases Jason Harris Dog Training staff or volunteers of any liability of any kind whatsoever arising from or as a result of Owner's dog(s) attending Jason Harris Dog Training Centre.
- 10) **PERSONAL PROPERTY:** Owner understands that Owner is solely responsible for any harm, to any other pet(s) caused by Owners dog(s). Owner also agrees that Jason Harris Dog Training shall not be responsible or liable for any lost or damaged personal property belonging either to Owner or Owner's pet.
- 11) **WEAKENED IMMUNE SYSTEM:** Owner understands special-needs dogs, young puppies, and senior dogs naturally have a higher risk of injury, stress-related illnesses, weakened immune system, or exacerbation of any pre-existing condition. As such, by using our facility for daycare or group play the Owner is waiving any claim for injury or illness experienced by Owner's dog while in our care.
- 12) **PREPAID PACKAGES:** Owner understands that prepaid daycare packages are nonrefundable and expire 12 months from date of purchase. (Special circumstances will be taken into account on an individual basis and a outcome that suits both parties) Discounted packages are provided only if they are paid for in advance.
- 13) **PAYMENTS** are due and payable at time of drop off when paying per session.
- 14) **CANCELLATION / NO-SHOW POLICY:** Cancellations must be done 24-hours prior to reservation date when possible. If cancellation notice is less than 24-hours and the reason is not sufficient one session will be deducted. (Individual circumstances will be considered on determining if a cancellation fee or full session deduction will take place)
- 15) **CLOSING TIME:** Owner agrees that if Owner's dog(s) is/are not picked up by closing time extra fees can be charged to cover staffing to remain on site. \$15 per 15 min
- 16) **RIGHT OF REFUSAL:** Jason Harris Dog Training reserves the right to refuse admittance to any dog or dismiss any dog that does not meet or maintain the health, temperament, or other daycare standards. The determination shall be made at the sole discretion of Jason Harris Dog Training Centre staff.
- 17) **FULL FORCE AND EFFECT:** Owner further understands and expressly agrees that each of the foregoing provisions contained in paragraphs 1-18 shall be in force and effect and shall apply to each and every occasion on which Owner's dog(s) visits Jason Harris Dog Training Centre daycare, or other services, as the case may be. This Agreement shall remain in full force and effect as between the parties until and unless otherwise cancelled or superseded by a writing signed by the parties.

Owner hereby certifies that Owner has read and understands this Waiver and Release of Liability and the regulations set forth above. By signing this agreement, Owner agrees to be bound by its terms and conditions.

Owner's name / printed

Date

Owner's Signature
